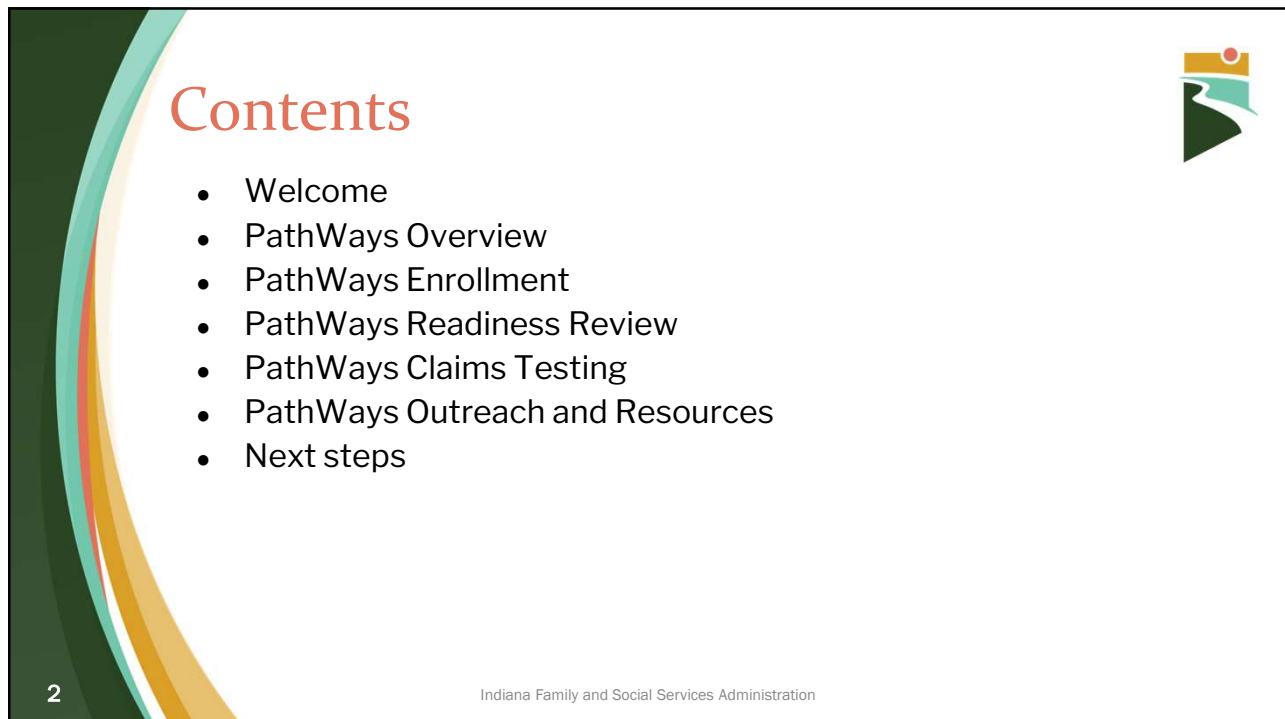




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# Indiana PathWays for Aging Overview

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## What is IN PathWays for Aging?




- Indiana PathWays for Aging is an Indiana health coverage program that will begin **July 1, 2024** for Hoosiers aged 60 and older who are eligible for Medicaid.
- It will offer **more choices** that will allow people to get nursing facility level of care at home or in a community setting, in addition to a nursing facility.
- PathWays members can choose one of three Managed Care Entities (MCEs) (health plans):
  - Anthem
  - Humana
  - UnitedHealthcare
- Each MCE:
  - Offers the same Medicaid health coverage
  - Might work with different doctors, hospitals, or HCBS providers
  - Might offer different special (value-add) benefits

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## Who is Eligible?

**Indiana residents who are Medicaid enrollees that meet the following requirements:**

- 60 years of age and older
- Eligible for Medicaid based on age, blindness, or disability

**It may also include individuals:**

- Eligible for full Medicare benefits (dually eligible)
- Residing in a nursing facility
- Individuals receiving home and community-based services (A&D Waiver)

**Who is not eligible:**

- Anyone aged 59 and under
- Partial Medicare benefit dually-eligible
- DDRS waiver recipients (including TBI waiver)
- I/DD residents in an ICF
- PACE recipients
- RCAP, ESRD Waiver, MA-12, ESO Family planning only, MAGI, TBI out of state

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## What Benefits are Covered by PathWays?

All Members	Dual Eligible Members*
<ul style="list-style-type: none"> <li>○ Hospital care</li> <li>○ Labs/tests</li> <li>○ Surgical care</li> <li>○ Preventive care</li> <li>○ Primary care visits</li> <li>○ Prescriptions</li> <li>○ Behavioral health and addiction treatment</li> <li>○ DME</li> <li>○ Home health</li> <li>○ Hospice</li> <li>○ Dental</li> <li>○ Vision</li> <li>○ Hearing aids</li> <li>○ NEMT</li> </ul>	<p>*Medicare pays primary if also a covered Medicaid service. Medicaid pays Medicare Part B premiums and/or cost-sharing.</p> <p><b>Part A:</b> Hospital care, short term SNF, hospice, labs, surgery, short term home health</p> <p><b>Part B:</b> Physician/provider visits, medical, preventive care, DME, behavioral health, limited outpatient prescription drugs</p> <p><b>Part D:</b> Prescription drugs</p> <p><b>Part C (Medicare Advantage plan/D-SNP):</b> If member is enrolled in a Medicare Advantage plan or D-SNP, Part A/B and usually Part D benefits and services are covered by the plan. These plans also provide supplemental benefits like OTC drugs, fitness/wellness programs, vision, dental, home delivered meals, and/or other services</p>

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## How will PathWays support Members?



Enrollment Broker: To help members choose a managed care entity, just call 877-284-9294

Care Coordinator: To support member health care needs

Service Coordinator: To support member waiver needs

Assistance with navigating both Medicaid and Medicare benefits

Member Support Services Vendor\*: Helps members or caregivers resolve issues they may experience while enrolled in PathWays

\* This is in addition to the Long-Term Care Ombudsman

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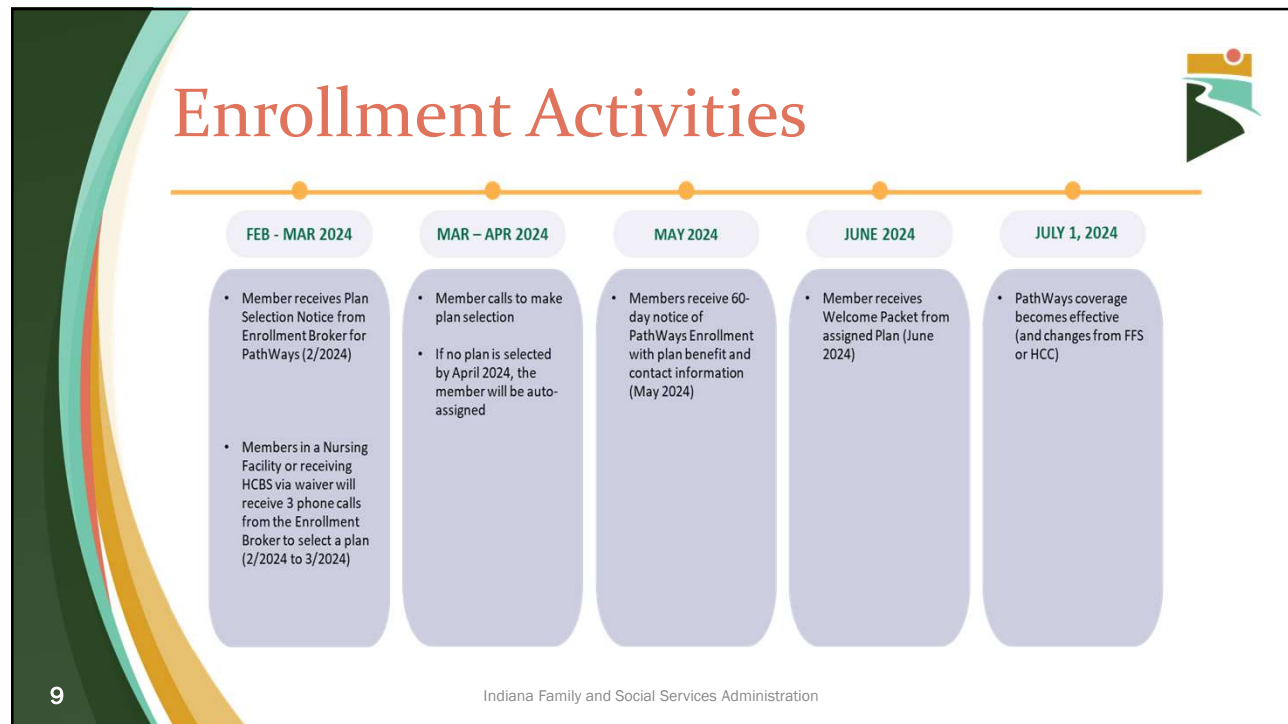
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## PathWays Enrollment

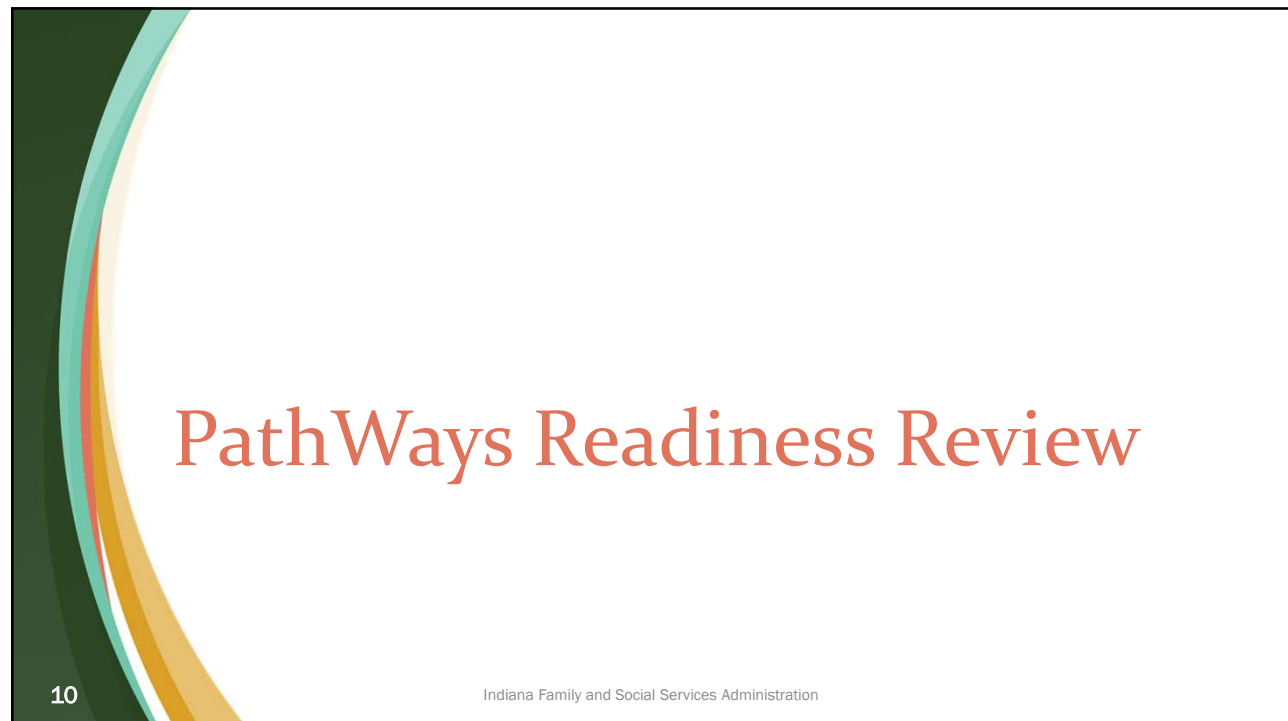
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# What is Readiness Review






A systematic large-scale review of MCE staffing, policies and procedures, processes, documents, member and provider communication, subcontracts, system capabilities, and provider network to ensure the health plan is prepared in advance of the new contract go live



Safeguards that the selected MCE is ready to accept enrollment, provide the necessary continuity of care, ensure access to the necessary spectrum of providers, and fully meet the diverse needs of the population




Readiness reviews includes both desk review of MCE documentation as well as onsite demonstrations of MCE capabilities


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# Readiness Review Topics



Operations	2023				2024			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Document Development 8/1/2022 – 3/15/2023			<ul style="list-style-type: none"> <li>✓ CC Manual</li> <li>✓ IR Manual</li> <li>✓ SOW Updates</li> <li>✓ P&amp;P Manual</li> </ul>					
Systems Development: CORE, IEDSS, EDW 1/17/2023 – 2/28/2024								
Managed Care Entity Readiness Review 7/1/2023 – 6/30/2024			Provider: <ul style="list-style-type: none"> <li>✓ Contracts</li> <li>✓ Manuals</li> <li>✓ Website</li> <li>✓ Other Materials</li> </ul>	Member: <ul style="list-style-type: none"> <li>➢ Call Center</li> <li>➢ Website</li> <li>➢ Collaterals</li> <li>➢ Enhanced Benefits</li> </ul>	Care Coordination <ul style="list-style-type: none"> <li>➢ Quality</li> <li>➢ Covered Benefits</li> <li>➢ Claims</li> </ul>	Network Adequacy <ul style="list-style-type: none"> <li>➢ Staffing</li> <li>➢ Program Integrity</li> <li>➢ Performance Reporting</li> </ul>		
Projected Readiness Updates to Provider Workgroup 1/1/2024-6/30/2024					Provider: <ul style="list-style-type: none"> <li>✓ Contracts</li> <li>✓ Manuals</li> <li>✓ Website</li> <li>✓ Other Materials</li> </ul>	Early-mid Q2: <ul style="list-style-type: none"> <li>✓ Care Coordination</li> <li>✓ Quality</li> <li>✓ Covered Benefits</li> <li>✓ Claims</li> </ul>		
					Member: <ul style="list-style-type: none"> <li>✓ Call Center</li> <li>✓ Website</li> <li>✓ Collaterals</li> <li>✓ Enhanced Benefits</li> </ul>	End of Q2: <ul style="list-style-type: none"> <li>✓ Network Adequacy</li> <li>✓ Staffing</li> <li>✓ Program Integrity</li> <li>✓ Performance Reporting</li> </ul>		
Post-Implementation 7/1/2024 – 11/30/2024					PathWays Program Go-Live 7/1/2024 			

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# Claims Testing Workgroup

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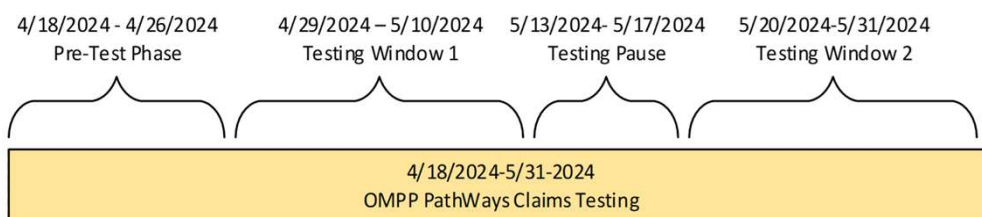
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## Claims Testing Work Group



- OMPP has convened the Claims Testing Workgroup which is meeting weekly through the testing process
- Claims testing is scheduled as shown below



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## Claims Testing Overview



- OMPP and MCEs will conduct claims submission testing before implementation of the PathWays program on July 1, 2024.
- All providers planning to participate in the PathWays program may participate in claims submission testing. Providers new to managed Medicaid are highly encouraged to participate, particularly current Aged and Disabled (A&D) Waiver providers, long-term care nursing facilities, home healthcare providers and hospice providers.
- For more information please read [BT202451](#)

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## Claims Testing Parameters



- Parameters include:
  - All MCEs will support provider claims submission testing during the same timeframes
  - Providers who participate in testing during one or both windows and who continue to have issues can continue to work with the MCE(s) following these windows
  - Providers who do not participate during these windows will not be permitted to start testing after the close of these windows

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**DAO** We can use finalized language from the bulletin that is set to publish tomorrow

Driscoll, Ashton, 2024-04-24T12:49:56.572

## Claims Testing Parameters (cont.)



- Claims Testing parameters continued:
  - To qualify as having participated in testing for the purposes of the Emergency Financial Assistance Program, a provider must have submitted the following minimum claims volumes for each MCE for which they could potentially receive Emergency Financial Assistance funds:
    - Facility claims (SNFs included), the minimum claims count to be submitted is 10 claims
    - Provider claims, including HCBS providers, the minimum claims count to be submitted is 3 claims

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## Claims Testing Parameters (cont.)



- Claims Testing parameters continued:
  - MCEs will support testing with contracted and non-contracted providers
  - Each MCE will supply test member information for providers to use on test claims
  - Providers must register with each MCE with which they plan to test
  - There is no limit to the number of claims a provider can submit during testing

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# PathWays Outreach and Resources

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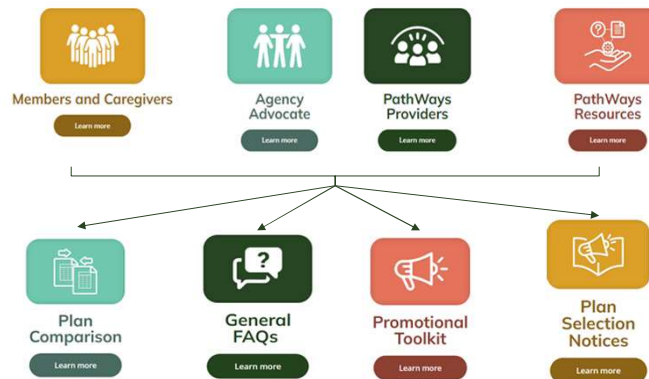
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## More Information/Resources



- Check out the IN PathWays website at [www.IN.gov/Pathways](http://www.IN.gov/Pathways)



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## PathWays Upcoming Stakeholder Engagement



Upcoming Stakeholder Engagement				
Event	When	Where	Topic(s)	Audience
IHCP Roadshows	April and May	Across IN	PathWays Education	Providers
Provider Education	May 21	Virtual	Care and Service Coordination	Providers
PathWays Stakeholder Update	June 7	Virtual	PathWays Update	Providers, Associations, Advocacy Organizations, etc.
Provider Education	June 18	Virtual	Authorizations	Providers

- Stakeholder engagement presentations and recordings can be found here: <https://www.in.gov/pathways/stakeholder-engagement/>
- Individuals can sign up for email updates through FSSA's listserv [on the website](#)

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