Health Care Reform Learning Collaborative Outline – Discussion Draft

LeadingAge Indiana
Indianapolis, Indiana

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INTRODUCTION

Health Dimensions Group (HDG) will establish and lead a year-long educational program that will be designed as an interactive learning collaborative for LeadingAge Indiana members. The goal of this collaborative is to enable each member organization to develop a health care reform strategy unique for their organization in their local market by providing targeted education and processes on key topics.
SCOPE OF PROJECT

Key components of the scope of work will include:

- In-person kick-off for the learning collaborative (early April 2013 as a freestanding meeting or during the May 2013 spring conference)
- Eleven webinars on key educational topics
- Three learning circles conference calls on care pathway development
- In-person meeting during fall conference in October 2013 to provide collective guidance to individual teams; share strategies among organizations; and provide relevant updates
- Moderated discussion group where real-time guidance will be offered by HDG expert consultants
- Targeted reading lists and relevant literature

Initially, we are planning for a learning collaborative that will engage 20 member organizations who are working to develop a successful local, market-based health care reform strategy. Each participating entity will create a health care reform strategy team of two to three individuals, develop a charter for that internal task force, and collectively participate during the year. Strategies for small and rural providers will be incorporated throughout the process.

To begin the learning collaborative, HDG will prepare a planning document that will provide a roadmap for the year-long process and will be provided in advance of the kick-off meeting.

The components of the work are outlined next.

**Kick-Off Meeting**

Goals and presentations during the kick-off meeting will include:

- HDG presentation on the latest state and federal health care reform updates
- Framework for creating the health care reform readiness plan
- Review of goals and steps during the year-long learning collaborative

**Monthly Webinars**

HDG will develop and offer 11 webinars to be scheduled during the year—one webinar per month except December. While the final selection of webinar topics is to be determined, we have suggested a number of new and cutting-edge topics appropriate for your consideration.
Trends and Strategy

- **Big Dog Readiness**: working up to a real partnership with hospitals and health systems
- **Understanding Population-Based Health**: identifying who the at-risk entities are, including ACOs, what their hot buttons are, and how to press them
- **Network Development**: preparing for collaborations and affiliations, working with other aging services providers, and negotiating with an MCO
- **Next Generation Models**: understanding bundling for post-acute care
- **PACE**: evaluating a Program of All-inclusive Care for the Elderly (PACE) for your organization and the critical success factors (note: only if the rate improves)
- **Medicaid Managed Care Developments**: learning about updates and specifics on the state’s plans for developing coordinated care organizations (note: only if there is robust information available)

Operations Track

- **Building Your Dashboard — Measures That Will Matter**: learning how the payors, at-risk entities, and plans are being measured; will include the LeadingAge Indiana effort as well as a broader set of measures for a range of programs and services
- **Deploying Technology Solutions in Managing Complex Subacute Patients**: creating a state-of-the-art subacute program that payors will want
- **Referral Development**: developing and communicating your value proposition, creating a proactive referral development program, building clinical collaborations, and participating in preferred provider relationships

Clinical Pathway Development Track

HDG will take existing materials and develop a simple “how-to” guide with a step-by-step process that each facility would use to develop a clinical pathway. Each organization will be asked to select one clinical pathway for development. HDG will prepare a literature review on COPD as a suggested focus.

We will hold a series of three webinars on clinical pathway development. Topics to be addressed will also incorporate related strategies and tools, including readmission reduction strategies, effective use of INTERACT tools, evidence-based care transitions models, and the need for a more intensive medical model, including leveraging relationships with medical providers in a health home environment.

Each webinar will be sequenced as follows:

- Define priority care pathways and a step-by-step process of creating a care pathway for a selected condition using the guide that HDG will develop for this process; each facility
will be asked to develop a detailed work plan to take back to their facility to flesh out allocation of responsibilities, due dates, and check-in points.

- Walk through the actual process of developing a care pathway (HDG will utilize COPD as an example and do a literature review for COPD); introduce how various tools can be incorporated into the pathway implementation, including readmission reduction strategies, enhanced use of medical model, and more-effective use of INTERACT tools.

- Review a plan for implementation, tracking, and monitoring; discuss how clinical pathways can be the building block for creating a bundling relationship with hospitals, improving the residents’ experience, and identifying next steps.

**Learning Circles**

A learning circle conference call will be convened after each of the three clinical pathway webinars, detailed in the preceding section.

**In-Person Meeting During Fall Conference**

We will plan for a half-day meeting of participants during the fall conference. The main purpose of this meeting will be to hold facilitated “strategy cafés” where teams can participate in a series of hosted strategy discussions on topics to be selected based upon the discussion threads.

HDG will also provide relevant and late-breaking state and federal health care reform updates.

**Moderated Discussion Group**

LeadingAge Indiana would determine the best platform for moderated on-line discussion threads that will be ongoing throughout the year.

HDG staff will monitor the discussion boards and provide general guidance and facilitate discussion.

**Reading Lists and Relevant Literature**

HDG will develop a literature review for clinical pathway development, COPD literature, and health care reform and related topics.
SUMMARY OF WRITTEN DELIVERABLES

HDG will develop and provide the following materials for the learning collaborative:

- Guide to the learning collaborative
- Health care reform readiness plan template
- General reading list and literature on COPD
- How-to guide for clinical pathway development